

## DAFTAR PUSTAKA

- Andersen, K. G., Rambaut, A., Lipkin, W. I., Holmes, E. C., & Garry, R. F. (2020). The proximal origin of SARS-CoV-2. *Nature Medicine*, 26(4), 450–452. <https://doi.org/10.1038/s41591-020-0820-9>
- Aziz K, Palu B, A. R. (2018). *Pengaruh Kualitas Layanan Home Care Terhadap Kepuasan Dan Kepercayaan Pasien Di Kecamatan Panakkukang Kota Makassar. Jurnal Kesehatan.1(3):304-309.*
- BPS Provinsi Jawa Tengah. (2022).
- Cascella, M., Rajnik, M., Aleem, A., Dulebohn, S. C., & Di Napoli, R. (2022). *Features, Evaluation, and Treatment of Coronavirus (COVID-19).*
- Christian, Michael & Hidayat, F. (2020). "Dampak Coronavirus terhadap ekonomi global"[https://www.bi.go.id/id/publikasi/laporan/Documents/Bab\\_5\\_Artikel\\_1\\_2020.pdf](https://www.bi.go.id/id/publikasi/laporan/Documents/Bab_5_Artikel_1_2020.pdf).
- Diny. (2019). *Tingkat Kepuasan Pasien Rawat Jalan Terhadap Pelayanan Kefarmasian Di Instalasi Farmasi Rumah Sakit Islam Magelang.*
- Fahrepi R, Rate S, H. A. (2019). *Hubungan Kualitas Pelayanan Home Care Dengan Tingkat Kepuasan Keluarga Pasien Di Wilayah Kerja Puskesmas Batua Kota Makassar. PROMOTIF: Jurnal Kesehatan Masyarakat.9(1):122129.*
- Handayani, R. T., Arradini, D., Darmayanti, A. T., Widiyanto, A., & Atmojo, J. T. (2020). Pandemi covid-19, respon imun tubuh, dan herd immunity. *Jurnal Ilmiah Stikes Kendal*, 10(3), 373–380.
- Handayani, S. (2016). *Tingkat Kepuasan Pasien Terhadap Pelayanan Kesehatan Di Puskesmas Baturetno.*
- Irham, M. (2017). *Kepuasan Pasien Terhadap Pelayanan Home Care Puskesmas Antara Kecamatan Tamalanrea Kota Makassar.* Universitas Hasanuddin.
- Kahfi, R., Ammar, N., Dael, R., Yonathan, Y., Edwin, D., Shabir, M., & Pontoh, R. S. (2021). *Analisis Quantile Regression dalam Kasus COVID-19 di Indonesia.*
- Kurniati. (2013). *Kepuasan Pasien Rawat Inap Lontara Kelas III Terhadap Pelayanan Kesehatan Di Rumah Sakit Wahidin Sudirohusodo Makassar.* Universitas Hasanuddin.
- Lauer, S. A., Grantz, K. H., Bi, Q., Jones, F. K., Zheng, Q., Meredith, H. R., Azman, A. S., Reich, N. G., & Lessler, J. (2020). The Incubation Period of Coronavirus Disease 2019 (COVID-19) From Publicly Reported Confirmed Cases: Estimation and Application. *Annals of Internal Medicine*, 172(9), 577–582. <https://doi.org/10.7326/M20-0504>

- Li, J., Huang, D. Q., Zou, B., Yang, H., Hui, W. Z., Rui, F., Yee, N. T. S., Liu, C., Nerurkar, S. N., Kai, J. C. Y., Teng, M. L. P., Li, X., Zeng, H., Borghi, J. A., Henry, L., Cheung, R., & Nguyen, M. H. (2021). Epidemiology of COVID-19: A systematic review and meta-analysis of clinical characteristics, risk factors, and outcomes. *Journal of Medical Virology*, 93(3), 1449–1458. <https://doi.org/10.1002/jmv.26424>
- Ma, L., Sahu, S. K., Cano, M., Kuppaswamy, V., Bajwa, J., McPhatter, J., Pine, A., Meizlish, M. L., Goshua, G., Chang, C. H., Zhang, H., Price, C., Bahel, P., Rinder, H., Lei, T., Day, A., Reynolds, D., Wu, X., Schriefer, R., ... Kulkarni, H. S. (2021). Increased complement activation is a distinctive feature of severe SARS-CoV-2 infection. *Science Immunology*, 6(59). <https://doi.org/10.1126/sciimmunol.abh2259>
- Mizumoto, K., Kagaya, K., Zarebski, A., & Chowell, G. (2020). Estimating the asymptomatic proportion of coronavirus disease 2019 (COVID-19) cases on board the Diamond Princess cruise ship, Yokohama, Japan, 2020. *Eurosurveillance*, 25(10). <https://doi.org/10.2807/1560-7917.ES.2020.25.10.2000180>
- Ni Putu Emy Darma Yanti, I Made Aric Dharma Putra Nugraha, Gede Adi Wisnawa, Ni Putu Dian Agustina, N. P. A. D. (2020). *GAMBARAN PENGETAHUAN MASYARAKAT TENTANG COVID-19 DAN PERILAKU MASYARAKAT DI MASA PANDEMI COVID-19*.
- Pasolong, H. (2007). *Teori Administrasi Publik*. Alfabeta.
- Pemerintah Kota Semarang. (2021). *Informasi Coronavirus (COVID-19) Semarang*.
- PHEOC Kemkes RI. (n.d.). *COVID 19*.
- Rina. (2017). *Perbedaan Tingkat Kepuasan Pasien BPJS Terhadap Mutu Pelayanan Kesehatan di Praktik Dokter Mandiri dan Klinik Swasta (Studi Kasus Kec. Tembalang Semarang)*. *Jurnal Kedokteran Diponegoro*. <http://ejournal-s1.undip.ac.id/index.php/medico>.
- Saksono, R. B. (2021). *Layanan Homecare ditengah pandemic semakin digandrungi*. <https://radarbanyuwangi.jawapos.com/kesehatan/info-rumah-sakit/03/11/2021/layanan-home-care-ditengah-pandemi-semakin-digandrungi>.
- Song, W., Gui, M., Wang, X., & Xiang, Y. (2018). Cryo-EM structure of the SARS coronavirus spike glycoprotein in complex with its host cell receptor ACE2. *PLOS Pathogens*, 14(8), e1007236. <https://doi.org/10.1371/journal.ppat.1007236>
- Stefanovska, V. V. (2014). *Patient Satisfaction in Outpatient Healthcare Services at Secondary Level vs. Tertiary Level*. *Jurnal University ST. Kiril and Metodji*, 142, 579–585.

- Stokes, E. K., Zambrano, L. D., Anderson, K. N., Marder, E. P., Raz, K. M., El Burai Felix, S., Tse, Y., & Fullerton, K. E. (2020). Coronavirus Disease 2019 Case Surveillance — United States, January 22–May 30, 2020. *MMWR. Morbidity and Mortality Weekly Report*, 69(24), 759–765. <https://doi.org/10.15585/mmwr.mm6924e2>
- Susilo, A. (2022). *utasi dan Varian Coronavirus Disease 2019 (COVID-19): Tinjauan Literatur Terkini. Jurnal Penyakit Dalam Indonesia, Vol.9.*
- Tjiptono, F., & Chandra, G. (2011). *Service, Quality, & Satisfaction*. Penerbit ANDI.
- Widiastuti, N. kadek. (2020). *Mari Hentikan Stigma Negatif terkait Covid-19 diambil dari link <https://diskes.baliprov.go.id/mari-hentikan-stigma-negatif-terkait-covid-19>.*
- Yang, A.-P., Liu, J., Tao, W., & Li, H. (2020). The diagnostic and predictive role of NLR, d-NLR and PLR in COVID-19 patients. *International Immunopharmacology*, 84, 106504. <https://doi.org/10.1016/j.intimp.2020.106504>
- Yuki, K., Fujiogi, M., & Koutsogiannaki, S. (2020). COVID-19 pathophysiology: A review. *Clinical Immunology*, 215, 108427. <https://doi.org/10.1016/j.clim.2020.108427>
- Yuliati. (2020). *MODUL KEPERAWATAN HOSPICE HOME CARE*. Universitas Esa Unggul.
- Zhu, J., Zhong, Z., Ji, P., Li, H., Li, B., Pang, J., Zhang, J., & Zhao, C. (2020). Clinicopathological characteristics of 8697 patients with COVID-19 in China: a meta-analysis. *Family Medicine and Community Health*, 8(2), e000406. <https://doi.org/10.1136/fmch-2020-000406>